

Privacy Policy

Effective Date: 5/1/2025

1. Introduction

Royal Palms Group LLC ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your personal information, including your email address, phone number, and any other data you provide to us.

2. Information We Collect

We may collect the following personal information:

- **Contact Information:** Name, email address, phone number, and mailing address.
- **Communication Preferences:** Your preferences for receiving communications from us via email, phone calls, or text messages.
- **Other Information:** Any additional information you choose to provide during interactions with our services.

3. How We Use Your Information

We use your information to:

- Provide and manage our insurance services.
- Communicate with you regarding your policies, claims, or inquiries.
- Send you updates, promotional materials, and other information related to our services, subject to your communication preferences.

4. SMS Communications

Opt-In: By providing your mobile phone number and opting in, you consent to receive SMS messages from Royal Palms Group. These messages may include updates, reminders, and promotional content. Message frequency may vary. Message and data rates may apply.

Opt-Out: You can opt out of receiving SMS messages at any time by replying "STOP" to any message you receive from us. Alternatively, you can contact us directly to request removal from our SMS list. Please allow up to 24 hours for your request to be processed.

5. Email and Phone Communications

Opt-In: By providing your email address and/or phone number, you consent to receive communications from us related to our services.

Opt-Out: You can unsubscribe from our email communications by clicking the "unsubscribe" link at the bottom of any email. To opt out of phone calls, please contact us directly.

6. Data Sharing and Security

We do not sell or share your personal information with third parties for their marketing purposes. We may share your information with trusted partners who assist us in operating our website, conducting our business, or servicing you, provided they agree to keep this information confidential.

We implement a variety of security measures to maintain the safety of your personal information.

7. Your Rights

You have the right to:

- Access the personal information we hold about you.
- Request correction or deletion of your personal information.
- Withdraw consent for communications at any time.

To exercise these rights, please contact us using the information provided below.

8. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

Royal Palms Group
Phone: 843-764-3330
Email: HR@royalpalmsgroup.com